INSTALLING CITRIX WITH WINDOWS XP AND IE8

To install the recommended version of Citrix from the Panhandle Energy website with Windows XP and Internet Explorer 8, click on "Recommended Web Plug-In" from the *Installation Instructions* tab available on the Messenger Launch page (<u>www.messenger.panhandleenergy.com</u>).

NOTE: If you already have a version of Citrix installed on your PC, you will need to uninstall that version prior to installing our recommended version.

You will see the screen below:

File Dow	mload - Security Warning 🛛 🔀
Do you	want to run or save this file?
	Name: CitrixOnlinePluginWeb12.exe Type: Application, 13.4MB From: infopost.panhandleenergy.com
	<u>B</u> un <u>S</u> ave Cancel
۲	While files from the Internet can be useful, this file type can potentially harm your computer. If you do not trust the source, do not run or save this software. <u>What's the risk?</u>

Click "Save", and a file will be downloaded to your PC. You will see the screen below once the download has completed.

Download co	mplete 📃 🗖 🔀
Dov.	wnload Complete
itrixOnlinePlu	iginWeb12.exe from infopost.panhandleenergy.com
Downloaded: Download to: Transfer rate:	13.4MB in 2 sec C:\Documen\CitrixOnlinePluginWeb12.exe 6.72MB/Sec alog box when download completes <u>Bun</u> Open <u>Folder</u> Close

Next, click on "Run". The screen below will appear.

Internet	Explorer - Security Warning		
Do you	want to run this software?		
	Name: <u>CitrixOnlinePluginWeb</u>		
	Publisher: Citrix Systems, Inc.		
× Mor	re <u>o</u> ptions	Run	Don't Run
١	While files from the Internet can be your computer. Only run software fr	useful, this file type ca om publishers you trus	n potentially harm t. <u>What's the risk?</u>

Click on "Run". Next, you will see the screen below:

Citrix online plug-in installation	
Installing	
	Cancel

The next screen you see should look like the one below:



Click "OK".

When you have completed the installation of Citrix, click on "Launch Messenger" from the launch page. You should see the Login screen below.

Citrix Access Gateway - Windows Internet Explor	er			
CO C + Imycitrix.sug.com/vpn/index.html		✓ ▲ ♦ </th <th>🔎 Live Search</th> <th>• ٩</th>	🔎 Live Search	• ٩
<u>F</u> ile <u>E</u> dit <u>V</u> iew F <u>a</u> vorites <u>T</u> ools <u>H</u> elp				
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Citrix Access Gateway		6 · 🙆 •	🔊 - 🖃 🖶 - Page -	Safety • Tools • 🕢 •
Panhandle Energy	Welcome Please log on to continue. User name: Password:			
		Log On		
Done			😜 Internet	🔹 🍕 🔹 🔍 100% 💌 💡

Input your Messenger System User ID and password (in lower case) and click on the "Log On" button or hit "Enter".

The screen below will appear:



when the screen below appears, click the "Click to connect" link	When the screen below appears	, click the	"Click to connect"	link.
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trix XenApp		🖼 • 🖾 · 🖂 🖷 • Bade •	• Sahety • Tools •
Panhandle Energy			
MessengerPlus		Other Options	
Click to connect		Log Off	
If you add this Web site to the Trusted si	tes zone, MessengerPlus will connect automatic	cally next time.	
			Problem Connecting
			Problem Connecting:
			Problem Connecting
			Problem Connecting
			Problem Connecting?
			Problem Connecting
			Problem Connecting?

The screen below will appear:

🖻 MessengerPlus	
Launching	
More information	Cancel

You will then see the screen below. From the dropdowns, you can select which Pipeline you want to be directed to and/or what Business Associate you wish to log in as, based on your security profile. Once your selections are made, click "Start Messenger" or hit "Enter".

Messenger Login		×
	Welcome to Messenger: Janet Langford	
User ID	jlang20	
Asset	Panhandle Eastern Pipe Line Company, LP 🛛 🔻	
Business Associate	Panhandle Eastern Pipe Line Company, LP	
	login successful Start Messenger	

Please call the Messenger Help Line, 713-989-7800 in Houston, or toll-free at 877-689-7800 if you need assistance using the Messenger System.